

HEALTH AND ADULT SOCIAL CARE SELECT COMMITTEE

GLOSSARY

A

A & E Accident and Emergency - Usually referred to in its abbreviated form this covers the range of services immediately available in the specialist department of a hospital for patients requiring urgent treatment.

AC Audit Commission - A freestanding government body, which audits local government authorities and health authorities. It was formed to promote the best use of public money.

AMHP Approved Mental Health Professionals - AMHP's replace Approved Social Worker (ASW) under the Mental Health Act 2007 and are approved by local social services authorities, taking account of directions issued by the Secretary of State.

B

BME Black and Minority Ethnic (community) - Refers to those in Mixed, Asian or Asian British, Black or Black British, Chinese and Other ethnic groups

C

CAMHS Child and Adolescent Mental Health Services - Child and Adolescent Mental Health provides a forum for the exchange of clinical experience, ideas and research. Its principal aim is to foster good clinical practice. Wide-ranging in its coverage, CAMH includes studies of new theoretical developments, clinical case studies, descriptions of innovative techniques and new service developments.

CC - Community Care - A way of providing services to people to help them stay in their own homes as long as they are able, or in other settings in the community such as residential homes.

CfED Centre for Equality and Diversity - A Dudley organisation in Dudley dedicated to; promoting the interest of all Black and Minority communities; building effective partnerships; creating an environment in which all people in the Borough support equality and diversity, understand and appreciate the differences between individuals and communities; and raising the profile of all

six equality strands (race, gender, disability, sexual orientation, age discrimination and religion and belief).

- CfPS Centre for Public Scrutiny - Established by Government to promote the value of scrutiny in modern government. It aims to facilitate links between different tiers of government and shares examples of effective scrutiny.
- CG Clinical Governance - An initiative to ensure and improve clinical standards at local level through the NHS. It covers areas such as education and training managing risk and maintaining clinical standards.
- CG Corporate Governance
Systems and processes for ensuring proper accountability, probity and openness in the conduct of an organisation's business. Corporate Governance is a core responsibility of all NHS organisations including PCTs.
- CHC Community Health Care
A range of treatments provided in the community such as health visiting and district nursing.
- CHD Coronary Heart Disease
Coronary heart disease is the term used to describe conditions that happen when the supply of oxygen-rich blood, which flows through the heart's blood vessels (coronary arteries) to the heart muscle is blocked or interrupted.
- CP Care Pathway - This term describes all the processes of diagnosis, treatment and care that a patient goes through, on a step-by-step basis from first contact.
- CSCI Commission For Social Care Inspection - The regulator of Councils with Adult Social Services Responsibilities and all providers of social care in home care, day care or residential care
- CQC Care Quality Commission - The Health and Social Care Act 2008 merges CSCI, HC and the Mental Health Act Commission creating a single, integrated regulator for health and adult social care 'The Care Quality Commission' .CQC Begins operating as a non-departmental public body in April 2009.

D

- DACHS Directorate Adult, Community and Housing Services - Council Directorate responsible for the provision of Adult Social Care
- DAT / DAAT Drug Action Team / Drug Alcohol Action Team - A partnership between health authorities, local authorities, the police, and probation and prison services. It was established as part of the national initiative 'Tackling Drugs Together' in 1995. DAT works to increase the safety of communities from drug-related crime, reduce the health risks related to drug misuse and reduce the availability of drugs to young people.
- DCFS Department for Children and Families - Has responsibility for Children's services, families, schools, 14-19 education

DGHFT Dudley Group of Hospitals Foundation Trust - The Dudley Group of Hospitals NHS Trust provides a wide range of medical, surgical and rehabilitation services to the people of Dudley and surrounding areas.

DH Department of Health - The Department of Health (DH) is a department of the United Kingdom government but with responsibility for government policy for England alone on health, social care and the National Health Service (NHS). It is led by the Secretary of State for Health.

DMBC Dudley Metropolitan Borough Council

DPCT Dudley Primary Care Trust - An independent NHS Trust that commissions a range of health and social care services. It also provides community based services.

E

EBP Evidence-based Practice - Ways of working based on the best available evidence.

EWO Educational Welfare Officer - Education welfare officers (EWOs), also known as education social workers, deal with young people who have problems with irregular attendance or absence from school. They investigate the reasons behind the absence, which may include problems relating to health, family or bullying, or working illegally. EWOs work with social services to identify and support children involved in child protection procedures. In some cases they may have to prosecute parents whose children persistently stay away from school.

G

GP General Practitioner - Also commonly referred to as family doctors.

H

HASCAS Health and Social Care Advisory Service - Evolved from the Health advisory Service, HASCAS is an evidenced based service development organisation working in all aspects of mental health and older people's services across the health and social care continuum.

HV Health Visitor - All health visitors are qualified nurses or midwives, with additional special training and experience in child health, and health promotion and education. Health visitors aim to promote the health of the whole community.

IC	Intermediate Care - This refers to the type of care that patients can be given after coming out of an acute hospital. It is often given to patients who are unable to return home immediately and require some form of rehabilitation.
IS	Integrated Services Services that are provided across professions and organisations according to people's needs.
J	
JSNA	Joint Strategic Needs Assessment - A Joint Strategic Needs Assessment (JSNA) is the means by which Primary Care Trusts (PCTs) and local authorities will describe the future health, care and well-being needs of local populations and the strategic direction of service delivery to meet those needs. JSNAs form the basis of a new duty to co-operate for PCTs and local authorities that is contained in the current Local Government and Public Involvement in Health Act 2007.
L	
LA	Local Authorities - This term refers to county, borough, district, and town and parish councils.
LDP	Local Delivery Plan - Local Delivery Plans (LDP) are the vehicle for NHS and Local Authorities to set out how they will take forward delivery of coordinated pathways of care in order to meet key targets within locally available resources and priorities for investment or service change. They are designed to deliver against the Health and Social Care Standards which act as planning guidelines nationally.
LINKs	Local Involvement Networks - LINKs replaced Patient Public Involvement Forums with effect from April 1 2008 under the Local Government and Public Involvement in Health Act 2007. A LINK has been established in Dudley and is run by Shaw Trust. Superseded
LSP	Local Strategic Partnership - Local Strategic Partnerships (LSPs) are non-statutory, multi-agency partnerships, which matches local authority boundaries. LSPs bring together at a local level the different parts of the public, private, community and voluntary sectors; allowing different initiatives and services to support one another so that they can work together more effectively.
M	
MH	Mental Health
MORI	Market and Opinion Research International Founded in 1969, MORI is a market and public opinion research agency.

MONITOR Monitor regulates NHS foundation trusts, making sure they are well-managed and financially strong so that they can deliver excellent healthcare for patients.

N

NICE National Institute for Health & Clinical Excellence - A national body set up by the Department of Health to oversee standards of clinical practice throughout the country and to pass judgement on the cost effectiveness and value for money of new drugs.

NSF National Service Frameworks - These frameworks are evidence-based strategies setting out national standards of care that patients can expect to receive from the NHS in major care areas or disease groups. Current NSFs include Mental Health, Older People, and Coronary Heart Disease.

O

ONS Office for National Statistics - The Office for National Statistics (ONS) is taking an increasingly important role in analysing and reporting on the UK's changing economy. They provide impartial, comprehensive and high quality statistics on all aspects of economic and social life in the UK.

OT Occupational Therapy - Mental or physical activity to assist recovery from disease or injury.

P

PAF Performance Assessment Framework - This national framework, produced by the Department of Health, provides a structure and benchmarks for NHS organisations to use to assess its performance. It covers fair access to services, effective delivery of healthcare, efficiency and the patient and carer experience.

PALS Patient Advice and Liaison Service - The NHS Plan aims to ensure that all NHS services put patients at the heart of everything they do. Patient Advice and Liaison Services are set up in every NHS Trust to support the on-going development of patient focused care.

PC Palliative Care - Care which gives relief from symptoms but does not cure diseases. It is often given to people who are terminally ill.

PCT Primary Care Trust - An independent NHS Trust that commissions a range of health and social care services. It also provides community based services

Q

QOF Quality Outcome Framework - The Quality and Outcomes Framework (QOF) is a voluntary annual reward and incentive programme for all GP surgeries in England, detailing practice achievement results. The QOF contains five main components, known as domains. Each domain consists of a set of measures of achievement, known as indicators, against which practices score points according to their level of achievement

R

RCGP Royal College of General Practitioners - The Royal College of General Practitioners is the academic organisation in the UK for general practitioners. Its aim is to encourage and maintain the highest standards of general medical practice.

RM Risk Management - A systematic framework for assessing, managing and reducing the risks connected with providing healthcare.

S

SHA Strategic Health Authority - New organisations which came into force on 1st April 2002 due to 'Shifting the Balance of Power'. Strategic Health Authorities determine strategy and performance manage Primary Care Trusts and Trusts in their area, replacing Health Authorities and NHS Executive Regional Offices.

SLA Service Level Agreement - These are contracts agreed between PCTs and service providers such as NHS Trusts. They are agreed on an annual basis.

SW Social Worker - Social workers usually specialise in working with a particular group with over 50% working in some way with children, young people and their families. They may also work with others who have reached a critical point in their lives.

T

TB Tuberculosis - Tuberculosis (TB) is an infection caused by a germ called the tubercle bacillus or Mycobacterium tuberculosis. Until effective anti-tuberculosis drugs were introduced about 50 years ago, TB was one of the main causes of death.

TIA Trans Ischemic Attack - also known as 'mini-stroke'

W

W/E Week Ending or Week End

WMAS West Midlands Ambulance Service – The Trust serves Birmingham, Black Country, Hereford & Worcester, Coventry & Warwickshire, Shropshire and Staffordshire.