

**Directorate of Adult, Community and Housing Services and Directorate of Children's Services  
Visits to Social Care Establishments OCTOBER 2005 – APRIL 2006**

**Central Dudley Area Committee 13 June 2006**

<b>Central Dudley Area Committee Councillors Pairings</b>	<b>Date of Visit</b>	<b>Establishment Children's Residential Day Centre</b>	<b>Members Comments</b>	<b>Assistant Director's Response</b>
Lynda Coulter Margaret Aston	17 Jan 2006	Tipton Road Children's Establishment	Service users appeared happy with the service and quality of interaction between service users and staff very good all round. Suggest weekly, not monthly, tests on water temperature and fire alarm. Home needs a new kitchen, repair work on serving hatch and more plug sockets.	Note the very positive comments about the Home. Looking to make improvements to the kitchen area. Monthly tests are regulatory but will pursue undertaking more frequent tests.
Lynda Coulter Margaret Aston	17 Jan 2006	New Bradley Hall	Service users' views were very good. Some shortage of staff and reliance on agency staff. Some shortage of storage space, kitchen equipment and cupboards and worktops need replacement.	Note the pleasing views of service users. Looking at the recruitment problem and ways to encourage applications. Manager of Home to assess requirements and provide costs for cupboards and kitchen equipment.

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Lynda Coulter Margaret Aston	17 Jan 2006	Woodside Day Centre	Service users' views were very good. Members identified a number of problems with the old building, some outstanding for some time, ie disabled toilet and asbestos.	Members were thanked for their report. The Technical Services Manager has been asked to address all outstanding work.
John Davies Malcolm Davis	9 Dec 2005	Maitland Road Children's Establishment	Positive comments about the home and staff although no children there at the time of the visit. An urgent issue raised about one child's need to be transferred to another Unit and the need for children to be found places when they are ready to be moved on.	Members thanked for visit and their positive comments. Concern about the one child has been addressed and measures put in to recruit long-term carers.
John Davies Malcolm Davis	9 Dec 2005	Bridge House	Services users appeared well looked after and good relationships between service users and staff. Building very clean and comfortable. Concern over service users having to use taxis – need own transport in the home. Some capacity in the home for services users, empty respite rooms.	Pleasing to know that Members found the residents well looked after and comments will be passed back to the staff. Some change to the service of Bridge House- focus from residential services to community living. Transport and Respite beds issues addressed.

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Geoffrey Johnston Mahbubar Rahman	9 Dec 2005	Adshead Road Children's Establishment	One service user was at Home but was busy. Other residents were out for shopping or visiting friends. Very good homely environment for residents, Staff happy, caring and committed to providing quality care. Need for another member of staff (full time) to meet staffing requirement.	Positive comments noted about the homely environment and the positive attributes of the staff. Manager obtaining quotes from DPC for work to kitchen to be undertaken in the new financial year. Looking to address the staffing cover alongside other budget pressures in the new financial year.
Geoffrey Johnston Mahbubar Rahman	23 Mar 2006	Grange House	Visit carried out but report not received to date.	Assistant Director's response to be provided on receipt of Councillors report.
Geoffrey Johnston Mahbubar Rahman	31 Mar 2006	Brettel Lane Day Centre	Visit carried out but report not received to date.	Assistant Director's response to be provided on receipt of Councillors report.
Cyril Woodall David Stanley (North Dudley)		Parkes Street	Cllr Woodall and Cllr Stanley were keen to carry out the visit but due to a difficulty outside their control the visit was not carried out. However, Cllrs David Blood and Geoff Southall visited on 31 January 2006.	Details of visit carried out to Parkes Street are held on the Brierley Hill Area Committee Schedule.