
Meeting of the Health and Adult Social Care Scrutiny Committee – 9th September 2021

Joint report of the Director of Adult Social Care and the Director of Public Health and Wellbeing

Corporate Quarterly Performance Report – Quarter 1 (1st April 2021 to 30th June 2021)

Purpose

1. To present the Quarter 1 Public Health and Wellbeing and Adult Social Care Quarterly Performance report of the financial year 2021/22 covering the period 1st April to 30th June 2021.
2. In addition, further data relating to directorate service delivery are included as appendices to the report.

Recommendations

3. It is recommended that the Scrutiny Committee review the contents of this report and that any identified performance issues are referred to the relevant Cabinet Member.

Background

4. The Quarter 1 performance report incorporates both quarterly and annual key performance measures.
5. **Adult Social Care – (Appendix 1)**

Overall, there are 5 measures reported for Adult Social Care for this financial year. The outturns for quarter 1 show that 2 measures are "On or Exceeding Target", 2 on target tolerance and 1 measure currently has no data to report, due to delays from the data source.

6. **Public Health and Wellbeing - (Appendix 1)**

Overall, there are 7 quarterly measures reported. The outturns of the collective 7 measures show, 5 were "On or Exceeding Target", and 2 were "Below Target".

7. **Performance Summary's**

The report's compare direction of travel comparing the previous quarter 4 outturns to quarter 1 outturns in total:

8. **Public Health and Wellbeing**

5 of the performance measures are new for this year. The 2 performance measures which can be compared against last year, 1 has improved, 0 remain consistent and 1 is showing a worsening trend compared to the previous quarter. A breakdown of these measures can be found within the report.

The following provides a snapshot of some of the measures that are below target together with the respective exception report.

9. **Directorate Service Delivery**

Inclusive to the report Directorate Service Summary documents provide a detailed account of service delivery. Each quarter we concentrate on 2 directorates; therefore the last service summary available for scrutiny is for Quarter 4. Please refer to appendix 3 within the performance report for further information.

10. **COVID-19 Situation in Dudley**

The corporate performance report going forward will also include an appendix providing information on the Covid-19 situation in Dudley. The report provided will be the latest data at the time the final Corporate Performance report is circulated to the committee prior to the scrutiny meeting. For a live account on the Covid-19 situation in Dudley please go to <https://www.dudley.gov.uk/coronavirus/> and navigate to Data Dashboard.

11. There are no alternative options to be made in receiving this report.

Finance

12. There are no direct financial implications arising from the content of this report

Law

13. There are no direct law implications arising from the content of this report

Risk Management

14. The current performance reporting period, risk management is contained and reviewed in the performance reporting, however as part of the new risk management framework approved at audit and standards committee, risk reporting will not sit within performance and each directorate will need to develop a risk register for monitoring purposes.

Equality Impact

15. There are no special considerations to be made with regard to equality and diversity in noting and receiving this report.
16. No proposals have been carried out.
17. No proposals have been made, therefore does not impact on children and young people.

Human Resources/Organisational Development

18. There are no specific direct human resource issues in receiving this report. In terms of the Council's sickness level and the management of attendance, the HR and OD team continues to work with Directors and Heads of Service to assist and provide support in tackling those areas identified as having high levels of sickness

Commercial/Procurement

19. There is no direct commercial impact arising from the content of this report.

Council Priorities

20. The Council Plan and the Performance Management Framework enables a consistent approach for performance management across the organisation, aligning the Council Plan, Borough Vision and Future Council Programme and provides that golden thread between them.
21. Our Council Plan is built around 4 key priority areas. The Council Plan is a 3-year 'Plan on a Page'. Each directorate has a Directorate Plan that aligns to the priority outcomes that the Council is striving to achieve, as outlined within the Council Plan, and includes an assessment of how the service has contributed towards these priorities along with a range of key performance indicators to enable us to keep track of progress.
22. Performance management is key in delivering the longer-term vision of the Council. Quarterly Corporate Performance Reports are reported and reviewed by Strategic Executive Board, Informal Cabinet, the Deputy and Shadow Deputy Leader and all Scrutiny Committees.

23. This will help to enable the council to deliver the objectives and outcomes of the Council Plan and in turn the Borough Vision



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Appendices

Appendix 1 - Adult Social Care and Public Health and Wellbeing Quarterly Performance Report – Quarter 1 (1st April to 30th June 2021)

Appendix 2 - Directorate Service Summary Adult Social Care and Public Health & Wellbeing

List of Background Documents

Covid-19 - Live Data dashboard <https://www.dudley.gov.uk/coronavirus/>