

Corporate KPI performance 2022-23 Q1

KPI's due to be reported

4

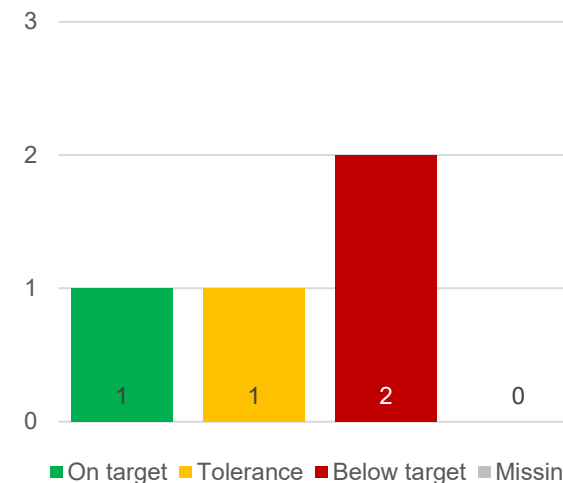
KPI's reported

4

KPI's missing data

0

KPI status

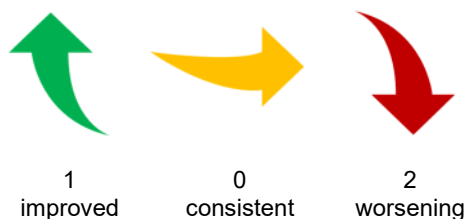


KPI short term trend

Short term trend data available at Quarter 2

KPI annual trend

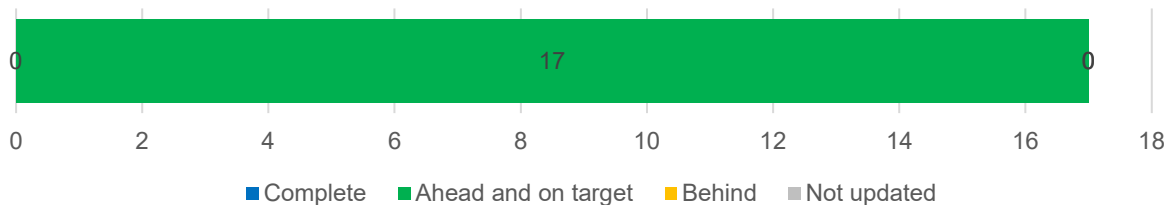
Comparing 2022-23 Q1 to 2021-22 Q1



KPI's new for 2022-23 cannot be compared

Directorate plan actions status 2022-23 Q1

Action status



Actions due to be updated

17

Actions updated

17

Actions not updated

0



KPI scorecards 2022-23 Q1



Dudley the safe and healthy borough

| Performance indicator | Comparator to 2021-22 | | | | 2022-23 financial year | | | | | Benchmarking comparator data |
|---|-----------------------|----------------|----------------|----------------|------------------------|----------|-------|------------------|--------------|------------------------------|
| | Qtr. 1 outturn | Qtr. 2 outturn | Qtr. 3 outturn | Qtr. 4 outturn | Qtr. 1 outturn | Target | Score | Short term trend | Annual trend | |
| PI 1441 Air Quality completed in actions in accordance with the timetable in the approved Air Quality Action Plan | 100% | 100% | 100% | 100% | 97.7% | 75% | ★ | Available Q2 | ↘ | |
| PI 2257 Value of savings made by prevention (intervention) to the people of Dudley (Scams Team) | £1,236,100 | £410,400 | £414,300 | £518,100 | £135,000 | £150,000 | ▲ | Available Q2 | ↘ | Local measure |
| PI 2074 Proportion of premises in the borough that are broadly compliant with food hygiene law (star rating of 3 or more). | 81.1% | 86.6% | 86.8% | 86.8% | 89.5% | 90% | ● | Available Q2 | ↗ | |
| PI 2260 Smoking at time of delivery Dudley Residents | 8.9% | 6.8% | - | 13% | 11.5% | 10% | ▲ | Available Q2 | ↘ | |

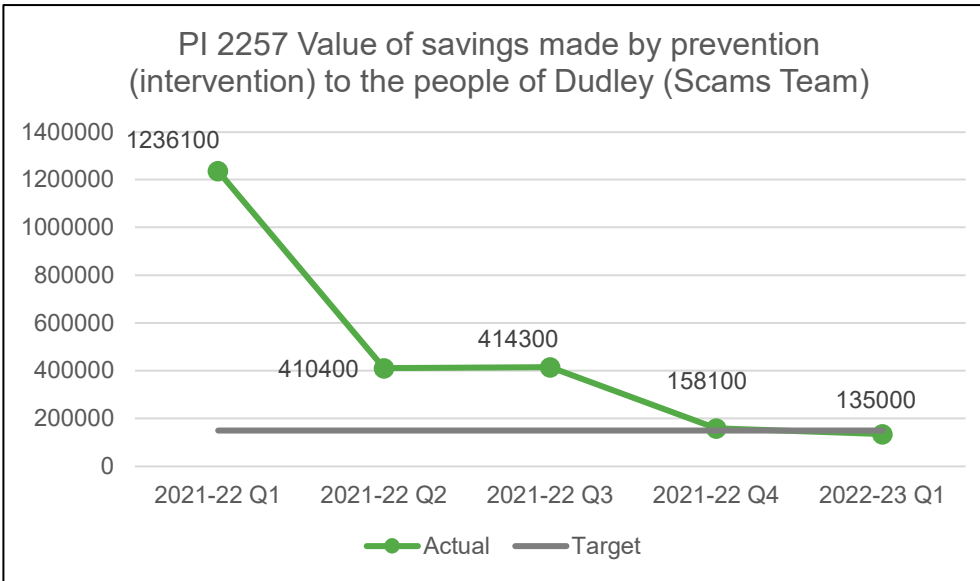


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PI 2257 Value of savings made by prevention (intervention) to the people of Dudley (Scams Team)

| PI | 2021-22 | | | | 2022-23 | | | |
|---------|---------|---------|---------|---------|-----------|----------|---|---|
| | Q1 | Q2 | Q3 | Q4 | Quarter 1 | | | |
| | | | | | Outturn | Target | S | T |
| PI 2257 | 1236100 | 410,400 | 414,300 | 518,100 | £135,000 | £150,000 | ▲ | - |



Performance: what is the data telling us?

Data is compiled using the national trading scams calculator in the following categories;

- Total initial contacts (Inc. postal/ telephone/ visits)
- Total initial visits completed
- Of total initial contacts, number referred from Compass
- Events attended
- Living Well Feeling Safe referrals made
- MASH referrals
- Victim Support referrals
- Call blockers installed
- Guard cams installed
- Scam marshals signed up
- FAS e-learning complete
- FAS training complete
- Total FAS training complete
- SCAMchampion Training complete
- SCAMBassador training complete

Impact: what are the issues/risks for service delivery?

Protection of the elderly from financial abuse by scammers is an essential contribution to the public health goal of tackling loneliness and isolation, and a statutory duty under the Care Act.

Assurance: evidence that actions are in place and having an impact

Although the figure is slightly below target this quarter, this does not represent the full impact of the team in dealing with victims and providing support. It is expected that the figure in the year overall will exceed target.

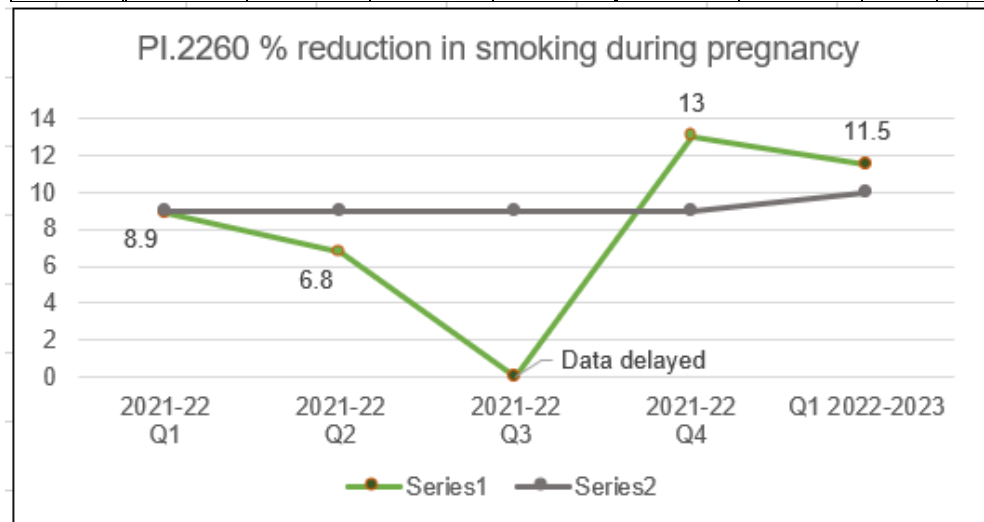


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PI 2260 Smoking at time of delivery Dudley Residents *

| PI | 2021-22 | | | | 2022-23 | | | |
|---------|---------|------|----|-----|-----------|--------|---|---|
| | Q1 | Q2 | Q3 | Q4 | Quarter 1 | | | |
| | | | | | Outturn | Target | S | T |
| PI 2260 | 8.9% | 6.8% | 0% | 13% | 11.5% | 10% | ▲ | - |



Impact: what are the issues/risks for service delivery?

We have included this performance indicator in the PH& WB Business plan 2022/2023 as an indicator to monitor progress made in seeing a reduction of women who smoke at time of delivery. Public Health and wellbeing will continue to work with our partners to reduce the health risks to the pregnant women, baby, children and the address the financial and health inequalities impact of smoking.

Performance: what is the data telling us?

The actual data is currently above the target set.

Assurance: evidence that actions are in place and having an impact

We commission a healthy pregnancy service, who work with parents to stop smoking and avoid excessive weight gain.

Following the pathway, all women should be asked about smoking behaviour and be offered carbon monoxide monitoring at their booking visit. The healthy pregnancy service is an opt out service, so mums who smoke are referred unless they specifically ask not to be.

Women are provided with both behavioural interventions and NRT to support their quit as part of the commissioned service.

There is further work ongoing to ensure we receive accurate data around smoking at booking, carbon monoxide monitoring, referrals into the healthy pregnancy service and quit rates.



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Performance Reporting

This dashboard shows top level figures from the Corporate Quarterly Performance Management Report.

The report is published via the website: <https://www.dudley.gov.uk/council-community/performance/>

Performance indicators and actions can be viewed via Spectrum: <https://appsrvr4.dudley.gov.uk/spectrum>



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