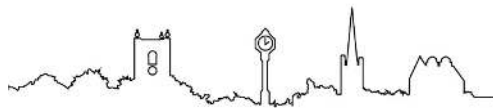
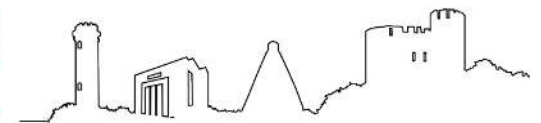


Scrutiny Committee: Digital Update

September 2021

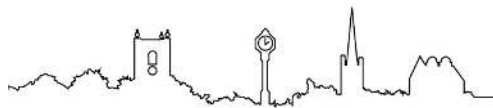


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Topics for discussion

- 3-year digital and technology roadmap
- Digital and Technology governance model
- Restructuring of the ICT team
- 3 significant business cases:
 - Digital platform
 - Future Workplace
 - Migration to 365
- Plan to close the skills gap

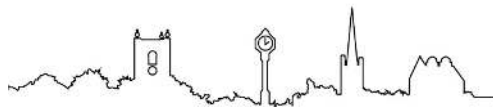


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Context: Much will change in the next 3 years

Resource allocation	Less people working on infrastructure, more resources on supplier management and requirements capture
Budget	More opex - less capex
Ways of working	Focus on requirements capture, architecture design and organisation-level integration rather than developing “products”
Skills we draw on	Data integration, engagement, process mapping and agile delivery rather than coding
Governance model	At executive level in addition to project level

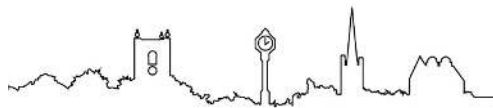


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Roadmap: 300 initiatives to deliver

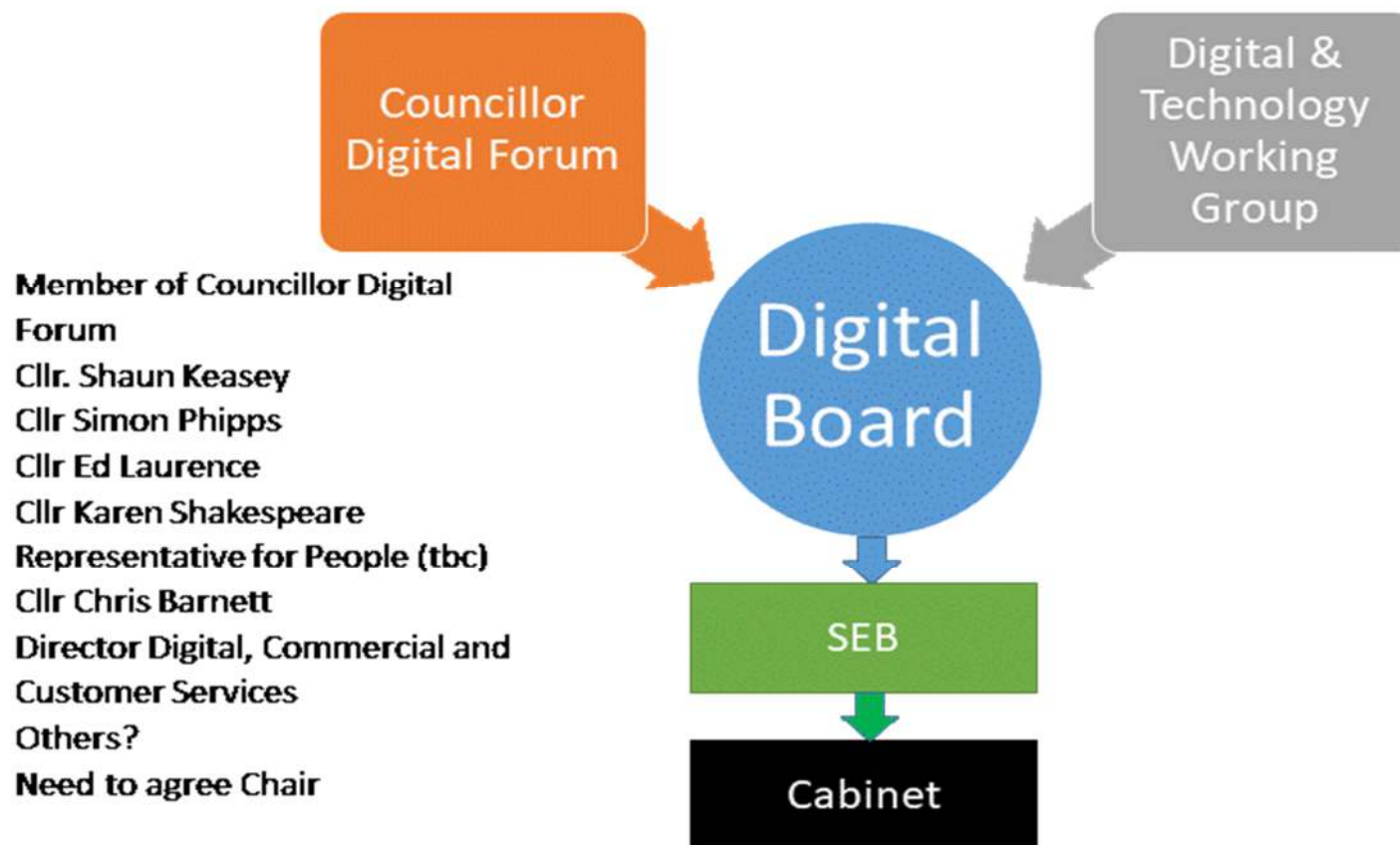
- The 3-year roadmap outlines the **goals** we want to achieve with the new technology, the **initiatives** we need to undertake to achieve the objectives, and the **order of priority** we will deliver the initiatives in given financial and resource constraints.
- The ambitions in the Borough Vision and the Future Council Programme underpin the roadmap.
- On 1 Sept we prioritised c.150 digital and technology initiatives
- We also have 115 “must do” initiatives.
- + initiatives we exclude from the roadmap as requiring less than 1-months work.



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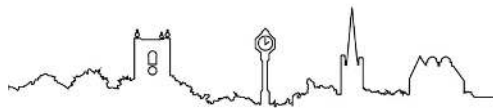
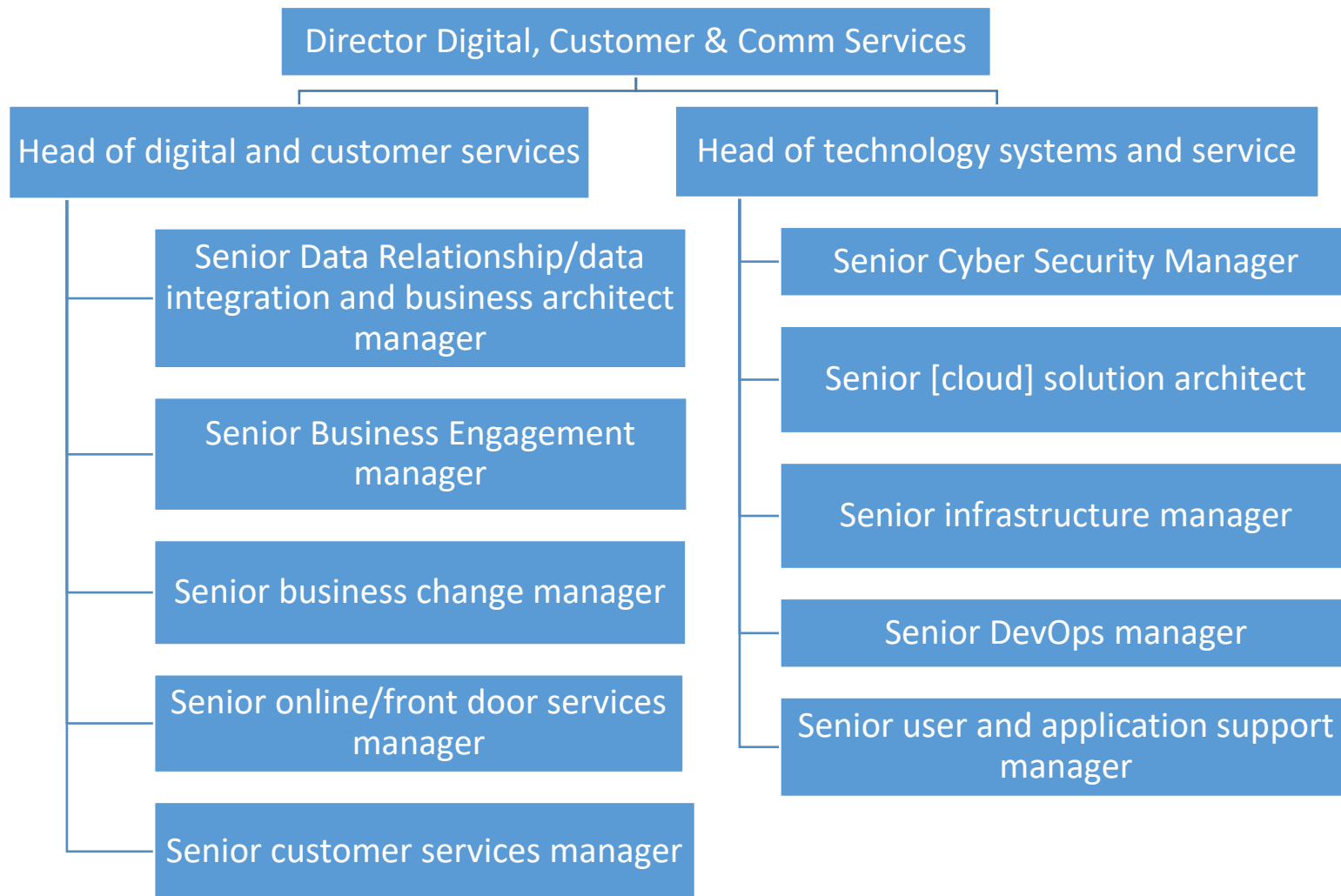
Proposed Governance model



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Proposed new structure

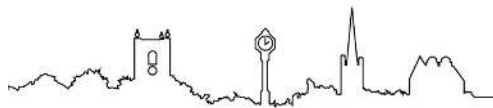


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3 key business cases

- We have numerous business cases in progress. 3 are big and need a good conversation
 - Digital platform
 - Future Workplace
 - Migration to 365
- We will need a robust development plan to ensure these are successful



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