



Our vision for Dudley

All people with palliative and end of life care (EOLC) needs, irrespective of their diagnosis, together with those closest to them, are able to express their needs and wishes; and that as far as clinically appropriate and practically possible, these needs and wishes are met.



Ambition 1
Each person is seen as individual

Ambition 2
Each person gets fair access to care

Ambition 3
Maximising comfort and wellbeing

Ambition 4
Care is coordinated

Ambition 5
All staff are prepared to care

Ambition 6
Each community is prepared to help

Outcomes

Identification:

To ensure all patients and families with palliative care needs regardless of diagnosis or setting are identified in a timely manner.

Care planning:

To ensure patients and families with palliative care needs are offered the chance to create a personalised care plan.

Coordinated care:

To ensure the individual plans and care needs of patients & families are fully understood and coordinated effectively by and amongst all supporting agencies. This will involve provision of an effective system to enable shared records.

Equitable access 24/7:

To ensure all patients and families with palliative care needs regardless of diagnosis or setting can access the right help at the right time.

Positive rated experience:

To ensure effective data collection including person centred outcome measurement, patient and families experiences. Data collection to support team learning and reflection and policy improvement initiatives.

Education and training:

To develop and implement a framework for education, training, competency and Continuing Professional Development to ensure all staff have the necessary skills, knowledge and attitude to care for palliative patients.